

Chuden CTI: Paving the Way for a Digitalized Future with a Standardized IT Landscape

Chubu Electric Power Co. Inc. wants to contribute to the development of society by delivering the energy that's indispensable to people's lives. To aid this mission, it is embarking on a comprehensive digital transformation journey aimed at enhancing customer service and promoting business innovation.

As the only IT company in the group, Chuden CTI Co. Ltd. is leading these efforts. But faced with a highly customized IT environment, it needed to establish a standardized development and maintenance approach that would enable its teams to take care of core business while delivering on digital transformation priorities. The right solutions would not only increase transparency, efficiency, and productivity but also enable the group to tap into the potential of **next-generation technologies** such as AI and the Internet of Things.



Promoting Transparency and Best Practices with a New IT Environment Based on SAP® Solutions



Before: Challenges and Opportunities

- Shift from a highly customized IT landscape to integrated, consistent systems that enable standardized business processes
- Equip IT personnel to efficiently fulfill systems maintenance and operational duties
- Develop specialized skill sets to promote digital transformation across the group

Why SAP

- Fit-to-standard approach that enables rapid, effective adoption of best practices
- Ability to integrate SAP S/4HANA® Cloud, public edition, SAP® SuccessFactors® solutions, and SAP Concur® solutions to enable efficient administrative processes across HR and expense management
- Value created by the expertise and knowledge of engineers trained by SAP, helping advance the systems integrator business

After: Value-Driven Results

- Improved efficiency of financial statement analysis by connecting peripheral tools and data
- Provided a platform for data-driven management, aiding decision-making
- Created efficient, eco-friendly approval workflows with paperless applications
- Increased visibility into the workforce and its impact on productivity and efficiency
- Enhanced productivity with improved skills and better targeting and tracking of employee training

“Adopting SAP solutions was a **major catalyst for change**, helping promote both a new mindset and digital transformation. All employees became users of these solutions and experienced them firsthand.”

Takeshi Nomura, Senior Managing Executive Officer, Chuden CTI Co. Ltd.

33%

Reduction in monthly closing period, down to two days

~50%

Reduction in hours spent on expense reimbursement

Chuden CTI Co. Ltd.
Nagoya, Japan
www.cti.co.jp
(Japanese)

Industry
Utilities

Products and Services
Systems integrator

Employees
1,253

Revenue
€309.1 million

Featured Solutions and Services
SAP S/4HANA Cloud, public edition,
SAP SuccessFactors solutions, and
SAP Concur solutions



Integrating IT Operations and Building Skills for Greater Transparency, Efficiency, and Innovation

Chuden CTI Co. Ltd., the IT subsidiary of Chubu Electric Power Co. Inc., implemented a range of SAP® solutions to support data-driven management and lay the groundwork for digital transformation across the group.

After deploying SAP S/4HANA® Cloud, public edition, SAP SuccessFactors® solutions, and SAP Concur® solutions, Chuden CTI has introduced standardized, consistent processes based on best practices. Now, monthly financial closing is completed more quickly, and financial statement analysis is more efficient thanks to better linking of peripheral tools and data. Electronic approval workflows save time and paper, while integrated SAP Concur solutions have halved the time taken for expense reimbursement.

On the HR side, improved workforce visibility using SAP SuccessFactors solutions means Chuden CTI is better able to allocate work based on available skill sets and measure the impact of its people on business operations. The company expects employee productivity and competencies to improve thanks to enhanced upskilling with better tracking and targeting of training. Meanwhile, knowledge sharing with SAP has helped Chuden CTI equip more than 50 IT engineers with specialized skills and certifications that will help it create further value using intelligent technologies.

